



ZANENET GAZETTE

LIVE
WORK
SERVE

A guide and catalyst for healthcare innovation.

Welcome, Spring!

Like everyone in the country, we at ZaneNet have been eagerly awaiting 2021 and the Covid vaccines—and here they are! As spring and the vaccines arrive, we feel a great deal of hope for better times ahead. At the same time, especially due to our work in the healthcare field, we are very aware of the suffering that has occurred in the U.S. and around the world as we continue to mourn the loss of those to COVID, some who are among our family and friends.

But as spring arrives, we are looking forward to some new projects and even a new location for ZaneNet (see article below)! We also hope that later this year we can start to see some of our team members in person instead of via Zoom, Microsoft Teams, GoToMeeting, Google Hangouts, etc. Who knew last year that all of us would get to know these platforms so well?

Despite all of the challenges that working in a virtual environment has brought us, we are very pleased to announce some successful projects and events that took place this past quarter. And as always—are happy to celebrate our new team members, awardees and birthdays. Happy spring everyone!



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Cybersecurity Tip

Ransomware attack vectors can include phishing campaign emails that ask you to download an attachment, click an embedded link or call a support number. Basic protection against ransomware can start with proactive actions against those phishing emails. Here are some tips to assist you:

Phishing Email

- *Beware of any subject line that indicates a sense of urgency.*
- Do not trust the sender's name; check the email address to confirm the sender's identity.
- Pay attention to any spelling or grammatical errors, foreign characters or anything in the email that is suspicious.

See Cybersecurity page 4...

ZaneNet's New Headquarters

ZaneNet plans to move its headquarters in May 2021!

We will be relocating our offices to the new MLK Gateway Building this spring on Good Hope Road, SE, Washington, DC! For more information about the new building visit: www.mlkgatewaydc.com. We will be sharing more information about our new offices and our move in date in the months to come.



Omnibus Care Plan and Patient Referral for the Prince George's County PreventionLink Project



ZaneNet was awarded a contract to customize the Omnibus Care Plan (OCP) application to facilitate referrals for patients enrolled in the Prince George's County Department of Health's PreventionLink program. The PreventionLink program integrates clinical practice with evidence-based public health programs to improve health outcomes for patients at all levels of risk for chronic disease, from persons at risk for diabetes and heart disease to high-system utilizers with frequent hospitalizations. Innovations in the use of health information technology and the development of communities of practice bring together stakeholders in chronic disease care with a shared goal of reducing the burden of diabetes, hypertension, and stroke in underserved areas of Prince George's, St. Mary's, Charles, and Calvert counties.

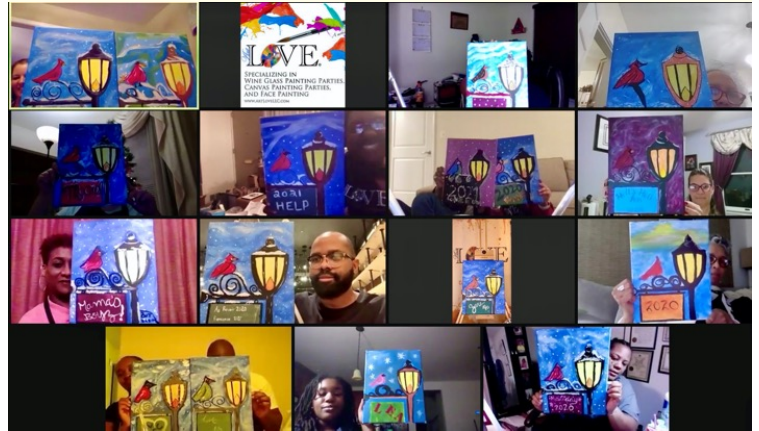
The OCP is a secure, cloud hosted application infrastructure that has embraced the FHIR standard environment. Using this standard, SAMHSA created the OCP which is a SoF infrastructure to support care coordination, care management, screening, and consent management. The OCP was envisioned from the beginning to support a care team, patient centered approach. The OCP facilitates a multi-practitioner, multi-organization approach to patient centered care. In other words, the OCP facilitates practitioners from multiple organizations to participate in the care associated with a patient. This eliminates the need for data to be shipped from place to place in providing the care the patient requires. The Care Team has immediate access to patient information in one place without having to manage many separate electronic sources of patient data. ZaneNet has worked with members of the County's Department of Health to ensure that the OCP application can be leveraged to share important health information for PreventionLink patients to better coordinate and access care. The County intends to utilize the application in April as part of their program.

UPCOMING BIRTHDAYS

| | |
|----------------------|----------|
| Rosa Jones | April 13 |
| Tiffany Younger | April 17 |
| Mara Kash | May 4 |
| Camille Tucker | June 20 |
| Angela Turner | July 7 |
| Abdulaziz Gebril | July 19 |
| Alexandra Jellerette | July 23 |



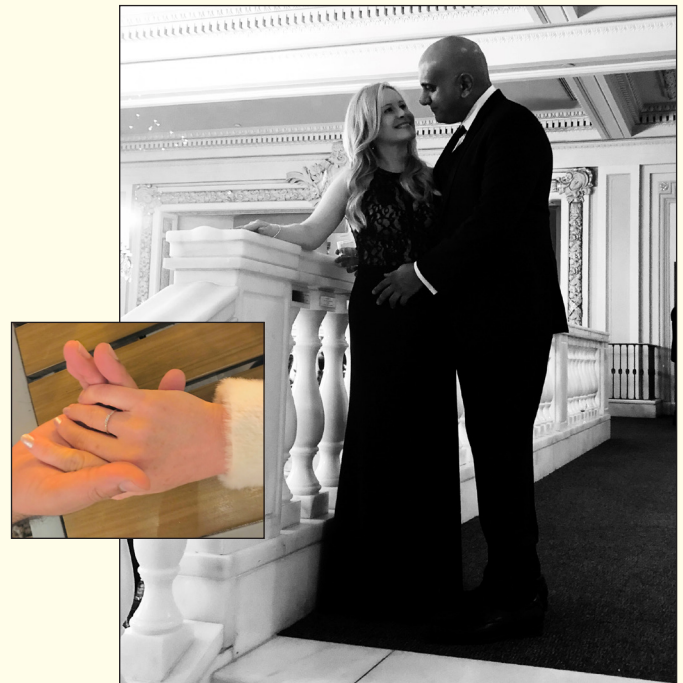
Our 2020 Virtual Sip and Paint Holiday Party



Although we were unable to celebrate in person this year with our usual in person annual holiday party, we still managed to find a way to celebrate the holiday season with a virtual sip and paint. It was great fun and we learned we have some budding artists!

ZaneNet Holiday Party and Matchmaking!

A fun fact—Nirav “Nick” from the SBA brought his future fiancée, Ilona, to a ZaneNet Holiday Party and they had a such great time he swears the event sealed the deal. He likes to mention that fun fact when we talk with him—here's a picture of their engagement picture they shared with us for our newsletter.



WE ARE ZANENET...

MEET OUR TEAM MEMBER

Alona Lawson

Alona Lawson, Data Analyst—Alona has over 7 Years of healthcare management experience. Prior to joining Zane Networks, Alona was a Network Operations Administrator, where she led the network expansion to Washington, DC and Northern Virginia.



TEAM MEMBER OF THE QUARTER

Michelle Zancan

Michelle has been a nurse for 25 years and came to Zane in 2017 to work on the Practice Transformation Network, PTN, project in MD with UofMD. On this project, she worked with individual providers as a Technical Assistant assisting them in their efforts to comply with CMS regulations and work toward an Alternative Payment Model arrangement. This project was innovative and gave Zane a Boots on the ground look at how MD practices are functioning. This experience lead to the DC HIE Connectivity work that started in 2019 under a grant from DHCF. Again, in the role of Technical Assistance, Michelle worked with individual providers. Using her experience from the PTN project, she was able to quickly find similar patterns with the providers and their needs. This allowed her to help drive the HIE team toward meeting their initial goals, troubleshooting barriers, expanding the work to address these barriers, and shifting as directed by DHCF to continue this work during the COVID-19 Pandemic.

In December of 2019, Michelle began work on the Omnibus Care Plan, OCP, project. The OCP is an Open Source, FHIR Compliant case management platform that Zane is developing to meet the needs of multiple clients. Michelle is acting as a clinical analyst to the project, using her years of clinical and health IT experience to help guide the development of the OCP for the individual stakeholders. The OCP effort has landed 2 clients and continues to expand with RFP submissions and an NIH SBIR grant proposal, for which Michelle will act, if granted, as the Principal Investigator.

Zane Networks has seen the value in Michelle's experience and created a position to optimize her

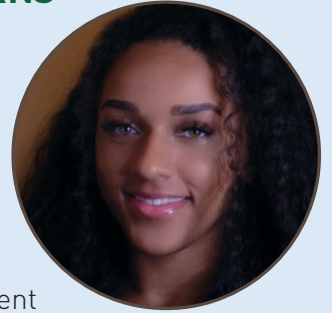


See Michelle page 4...

MEET OUR NEW INTERNS

Rosa Jones

Born and raised in New York, Rosa recently graduated from Franklin Pierce University with a BS in Health Sciences. She is currently attending Howard University as a graduate student in the Masters of Public Health program. Upon graduation, she plans to continue her education and pursue a career as a dentist. Rosa hopes to research, identify and reduce dental health inequities, contributing to healthier, more equitable oral health within communities of color.



Cassandra Allen

MPH candidate at GWU with a strong passion for intersecting culture and health across health systems.



Bailey Hogan

Bailey Hogan is currently a senior and a member of the Women's Rowing team at George Washington University. She is enrolled in the BS/MPH program at the Milken Institute of Public Health at GW. She is expecting to graduate in May of 2021 with her Bachelor's in Public Health and plans on returning to complete her Master's in Public Health with a concentration in Maternal and Child Health by May of 2022. She is an intern for eHealth DC program and hopes to apply concepts she has learned from the classroom as well as gain more experience and knowledge.



Congratulations to our previous intern: Victoria Poku, MPH

We love to share good news about interns who have completed an internship with ZaneNet and have found a new position in their field. Victoria, who worked as an intern for the eHealth DC Project recently found a position as a Case Interviewer for the Institute for Public Health Innovation. We wish her the best of luck in her new career!

WELCOME TO ZANENET—OUR NEW CFO/ ACCOUNTANT TEAM MEMBERS

Patrick Curtis

We would like to introduce the ZaneNet team to Patrick Curtis from Rubino Accounting. They will be serving as our Controller/CFO to replace Viola who has left to focus on her businesses. We look forward to working with them and you may see them mentioned in upcoming emails as it pertains to accounting/payroll issues.

Patrick is a Partner at Rubino & Company specializes in providing audit, consulting, and advisory services to government contractors, nonprofit organizations, and closely held businesses of varying sizes. Patrick manages the strategic direction of the firm's outsourced accounting practice and serves as an engagement partner in the firm's audit practice.



Cybersecurity continued from page 1.

- Hover over the link to verify the web address before clicking.
- If the email is asking you to call a support number; Google the company's support number to verify the number.
- Check the email signature line.
- If in doubt, **DO NOT** download any attachments; contact your IT administrator.
- Finally, always backup your files.

Michelle continued from page 3.

professional efforts. She has grown into the position and is motivated to continue this growth because of the constant support and encouragement she receives from the whole Zane family.

Outside of work, Michelle is married with 2 children that she could not be more proud of. Her son, Tony, is 19 years old and a freshman in the Aviation program at Auburn University in Alabama. He graduated high school and started college during the COVID-19 Pandemic and has not missed a beat! Her daughter, Paige, is a 16-year-old competitive gymnast seeking to compete in NCAA Division 1 college gymnastics. Her work effort is inspiring and lead her to her nation titles during the last Junior Olympic Level 10 National Competition in 2019 (2020 was canceled due to COVID).

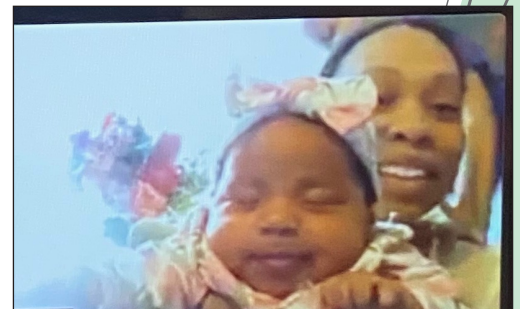


Elizabeth Mulugeta's baby girl, Layla Salih
6 lbs., 5 oz., 10:11pm.

Welcome, Little Ones...

Congratulations to our
ZaneNet "Twins"! Elizabeth and Camille's
baby announcement.

Both born on
February 17, 2021!



Camille Tucker's baby girl, Aviva
8.1 lbs., 3:23am.

