



# ZANENET GAZETTE

LIVE  
WORK  
SERVE

*A guide and catalyst for healthcare innovation.*

## COVID-19 and ZaneNet Updates:

ZaneNet offices remain temporarily closed in response to COVID-19. We closed our DC office headquarters on March 16th and instructed our employees to work remotely. Although the offices remain closed at this point, employees and consultants are as busy as ever working on an array of different projects that involve health quality improvement, application development, telehealth and other related work. During this time, we have realized how important it is that practices leverage technology and innovation to serve their patients in safe and effective ways.

Also, despite our change in location, our team is available by phone or email, if you have any questions or need assistance. We have completed the health insurance Open Enrollment and have made any adjustments based on your feedback and/or changes in established policies. Also, we are planning to roll out a new HR/Payroll platform—Gusto—so please be on the lookout for more information.

But most of all, we hope you and your family remain safe and healthy and look forward to the day we can see everyone in person again.

— Alexandra



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## ZANENETWORKS LAUNCHES TEAM TRAINING SERIES

ZaneNet is offering a monthly (virtual) training program where we invite experts in the areas of management, leadership, health and technology to present for ½ hour to provide on-the-job training and professional development. Ongoing training is key to career success and in addition to the opportunity to learn something new, employees will receive a Professional Development Attendance Certificate. Below are the first two in the series, please mark your calendars!

### Principles of CMMI: Creating best practices to improve performance and operations

*Presented by: Manov Saypuri*

**June 4, 2020**

**12:30pm–1:00pm**

### An overview of Innovative Healthcare Initiatives in the District

*Presented by: DC Healthcare Finance—  
HIT/HIE Team within the Health Care Reform and  
Innovation Administration*

**July 9, 2020**

**1:00–1:30pm**

# WE ARE ZANENET...

## TEAM MEMBER HIGHLIGHTS

**Viola Welang, MBA,**  
is highlighted as  
an Outstanding  
ZaneNet Team  
Member



I started off my career with Zane Networks in 2012 as an Accountant. In this role my focus was to oversee the finance department and create processes and systems that would serve as a sound foundation for growth, sustainability and internal controls. Over the years my role and responsibilities have evolved to the Zane Networks Financial Controller. In this new role, my added responsibilities include financial planning, budgeting, analysis and reporting to support the company's decision making. As Zane Networks continues to grow, I am awarded the opportunity to also grow my knowledge base so that I can continue to add value to the company.

## NEW PROJECTS

### ZaneNet Receives an MHCC Grant Award Under the MSO Telehealth Adoption Assistance Program

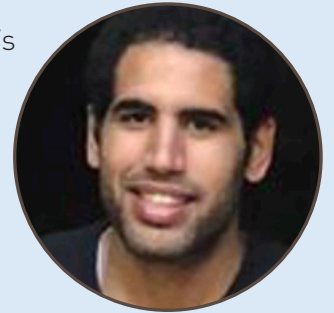
In response to the COVID-19 crisis, the Maryland Health Care Commission (MHCC) issued grants to qualified Management Services Organizations (MSO) to promote the adoption of telehealth. Zane Networks was awarded one of these grants. The purpose of this grant is to diffuse telehealth in practices statewide with an emphasis on workflow redesign that supports the use of telehealth technology to meet the increased need for virtual patient visits. Maryland practices are eligible for this coaching service, which is available free of charge to practices and practices can receive a onetime \$500 rebate to offset the administrative investment for adopting telehealth. Our telehealth and billing coaches have so far assisted 15 practices to successfully implement telehealth and are currently working with over 20 more practices.



## MEET OUR NEW INTERNS

### Abdulaziz Gebril

I am a current GWU Master's degree student majoring in Data Science. I am interested in enhancing public health using data-driven approaches. I love traveling and find it hard to keep up with all the sports leagues I watch.



### Dana Krauss

I'm a rising senior at George Washington University majoring in Public Health with a minor in Bioinformatics. I hope to enter the community health field upon graduation, working with health equity standards and hospital administration. In my free time I love to read about medical anthropology and dog-sit for friends.



### Raashmi Krishnasamy

My name is Raashmi Krishnasamy (pronounced Raw-shmee) and I will be joining the team as a Health IT Intern. I am originally from Pittsburgh, PA (Here We Go Steelers and Let's Go Pens!) and am currently a rising second year graduate student at the Milken Institute School of Public Health where I'm pursuing my MPH in Community Oriented Primary Care with a concentration in Health Policy. In my free time, I like to bake, read, run, dance, and watch cute dog videos on Instagram. I am very passionate about public health and look forward to working collaboratively to inspire positive change.





# Congratulations to our recent Graduates!

Although this has been an unusual year to graduate, we hope all the graduates have been able to celebrate in their own special ways. Wishing them a bright future full of personal and professional success!

Class of  
**2020**



**Kevin Rashawn Moore, Jr.**  
*has been promoted to the 1st Grade. We are finally out of Kindergarten!  
(Renee Moore's son)*



**Mara Kash**

*Graduated The George Washington University with a BS in Public Health and a minor in Business Administration  
After College Plans: continuing at The George Washington University Milken Institute School of Public Health where I will be receiving a Masters in Public Health concentrating in Community Oriented Primary Care.*



**Marley Reyna**

*Graduation or Promotion: BS in Community Health with a minor in Computer Science.  
College Attending: Howard University  
After College Plans: Cyber Security Analyst for TommyRun, LLC.*



**Melana Washington**

*Hi, I'm Melana Washington, granddaughter of Harriet Washington, and I will be graduating from Park View High School in Sterling, VA. I plan to attend Virginia Commonwealth University this fall and will follow the pre-physical therapy track. During high school, I was able to maintain good grades, graduating with a 4.06 GPA. I was a captain of the Varsity Basketball team my Sophomore, Junior, and Senior years. I would like to thank my family for always supporting me through my academic and athletic careers and I hope to continue to make them proud throughout the rest of my life.*





### **Muskaan Jaisingh**

*I graduated from The George Washington University with a Bachelor of Science in Public Health, and a minor in Sustainability. I will be working as a Junior Program Specialist (Health IT Healthcare Quality Program) for ZaneNet in the Ehealth-DC program. I look forward to entering the professional world and building on what I learned during my summer internship at ZaneNet.*

# Congrats!



## YOU DID IT!



### **Anthony Zancan, IV**

*Graduation or promotion: Graduation from Mount Saint Joseph High School.  
College attending: Auburn University  
After college plans: He is majoring in professional flight to become a pilot.  
(Michelle Zancan's son)*



### **CONGRATULATIONS!**

#### **Nneka Umeh and her new baby!**

*Kaima Jesse Umeh  
Weighed 8lbs., 12oz. Born May 3, 2020*

### **UPCOMING BIRTHDAYS**

Tiffany Younger	April 17
Erica Lee	April 28
Mara Kash	May 4
Johnathan Hill	May 22
Srinivas Mallepally	June 19
Angela Turner	July 7
Alexandra Jellerette	July 23
Elias Mahmud	August 16



### **Questions? Feedback?**

Have any comments regarding the Newsletter? What would you like included in this publication? Give your feedback to Angela Turner, [aturner@zanenetworks.com](mailto:aturner@zanenetworks.com).