



# ZANENET GAZETTE

LIVE  
WORK  
SERVE

*A guide and catalyst for healthcare innovation.*

## LETTER FROM THE VICE PRESIDENT

The ZaneNet team has been actively involved in several innovative Health Information Technology initiatives this year that promote provider organizations' abilities to securely exchange health information to better support patient care and engage patients in their self-care. In one such project, we are currently working on a District of Columbia Hospital Association grant that seeks to improve the transition of care from the hospital to the post-acute and secondary care settings. Additionally, we are engaged in two behavioral health funded contracts with the objectives of: 1) extending access to screening services for patients suffering from behavioral health and substance use disorders and 2) accessing relevant health information from various sources beyond the walls of the practice at the point of care.

ZaneNet, as part of Team Enlightened, has also recently received funding from DC Healthcare Finance for the Health Information Exchange Connectivity Grant. Under this grant, ZaneNet is partnering with Enlightened, Children's Hospital and the District of Columbia's registered HIEs to outreach, connect and promote meaningful data exchange for 105 District provider organizations that bill Medicaid. For this project ZaneNet staff will provide direct technical assistance/practice coaching with the goal of creating a district-wide secure interoperable framework that



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## ZANENET IN THE COMMUNITY

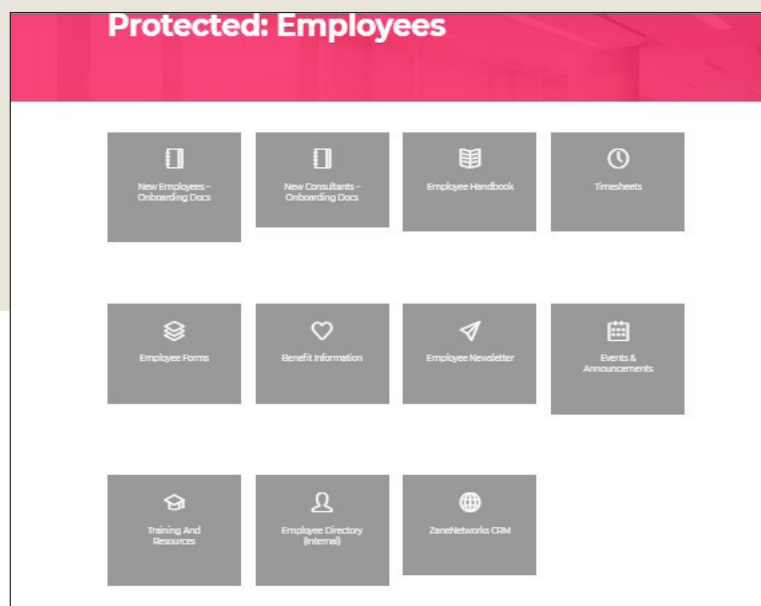
ZaneNet is one of the sponsors for the upcoming DC Hospital Association luncheon to celebrate and honor **D.C. Health Heroes** whose inspiring and extraordinary acts make the health and wellness of their community a better place.



See 'Community' page 5...

## ZANENET WEBSITE — EMPLOYEE PORTAL

Check out our updated Employee Portal that you can access from our employees' link on our homepage – [www.zanenetworks.com/employees](http://www.zanenetworks.com/employees). Use the portal to access forms, news, benefits information, the ZNT employee handbook, employee directory and more! Also, we appreciate any feedback you can give us to improve this page.



## 401k BENEFITS

ZaneNet full-time employees can participate in John Hancock's 401K retirement plan with the potential of a quarterly company profit sharing contribution. For more information about the plan and/or to join, please contact us.



### Why join?

Your company's retirement plan is a powerful savings tool that might be a significant part of helping you prepare for retirement. By getting started today, you're taking control of your financial future. When you enroll, you may be able to take advantage of some attractive benefits, such as:

- Tax deferred earnings
- The power of compound earnings
- Ease of automatic payroll deductions

**This plan has been set up by your employer and is being offered to you as a benefit.**

*'VP' continued from the cover...*

fosters timely and accurate exchange of health information to improve DC residents' health and social needs. Our deep commitment to ensuring that patients have access to health services and are engaged and informed about decisions made about their health continues to guide our important practice transformation work. The innovative work that all of you are currently undertaking, allows us, as an organization, to learn and contribute to a national movement that puts patients first while removing health silos and thereby reducing inefficiencies and unnecessary cost. We're learning every day that our efforts in the region directly support national initiatives mandated under the 21st Century Cures Act to improve access and exchange of electronic health information and ensure that healthcare providers have new tools for care coordination and treatment.

– Luigi Leblanc, MPH

## ZANENET AND THE WASHINGTON WIZARDS

ZaneNet will offer all full-time employees two tickets to an NBA Wizard's game during the upcoming season. If you are interested in a night out at Capital One Arena, please look out for our upcoming email with more details.



## EMPLOYEE HIGHLIGHT

### Johnathon Hill and Richard Morgan are recognized as Outstanding Employees

#### Johnathon Hill, Help Desk Technician

Johnathon is a native Washingtonian and the youngest of 4 children. He served two tours of duty for the U.S. Army. Johnathon considers himself somewhat of a geek and is into a lot of 'nerdy' stuff like reading, comic books and video gaming. He also enjoys good spicy foods and good rest, and is a morning person Monday-Friday.

Johnathon earned an Associates in Information Technology with a focus upon Cisco Networking. Prior to his current position, he worked for the National Science Foundation (NSF) helping with a building move from Arlington, VA to Alexandria, VA where he and his other team members, moved, connected and tested thousands of systems. Within the military he dealt with Radio Comms where he was tasked with setting up and maintaining radio antennas, as well as other equipment linked to it to form the Comms System itself.

Johnathon is contracted through ZaneNet to FEI Systems working as Help Desk Technician. His duties are assisting customers via phone and/or email with site related issues, researching and reporting any newfound insight/understandings to team members,



identifying bugs, defects and other site related issues which impact usability and report these findings to his supervisors for fix.

His goals are to find his purpose in life and/or become a millionaire, whichever comes first—he's not picky.

#### Richard Morgan, Help Desk Technician

Born and raised in the DC area, Richard Morgan is a help desk technician for DCCC project. As of today, Richard has been working for Zane Networks for 1 year, 2 months,

3 days and several hours. Zane Networks has been Richard's favorite company that he has worked for because he enjoys the family vibe he gets when coming to work or attending events. He enjoys problem solving and helping others—thus your issue will be resolved.

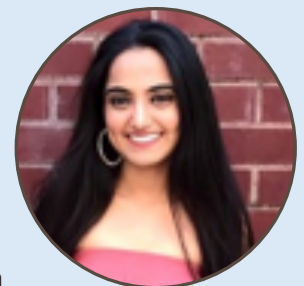


## ZANENET INTERN HIGHLIGHT: Summer and Fall semesters, 2019

### Muskaan Jaisingh

(Health IT intern, summer 2019)

Over the summer I interned at Zane Networks as a Health IT intern and it was an amazing opportunity to broaden my knowledge about this field and enhance my professional communication skills. I assisted Mr. Leblanc on a few of the grants he was working on. I worked on the DC Hospital Association (DCHA) hospital discharge grant which aimed to improve the quality and timeliness of discharge summaries in order to reduce hospital admissions. I also worked with the HIE policy subcommittee and assisted with research on notice of privacy practices and secondary use cases. I found it very interesting to relate all the work I assisted on this summer back to my major which is Public Health, and I was able to see how everything comes together. This experience reemphasized the importance of health IT and health administration in the



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## ALUMNI HIGHLIGHT

### Lassine Cherif, MS

My relationship with Zane Networks goes back to February 2011. I began my career in Information Technology (IT) with Zane Networks. I started as intern, then successively held positions of IT specialist and IT analyst supporting various projects including MSO project, telehealth, EHNAC certification etc.



After obtaining my Bachelor of Science from the school of engineering of the University of the District of Columbia, I decided to try a new venture while maintaining my relationship with ZaneNet as a consultant. I was hired by DC Primary Care Association where I wear different hats depending on the project, I'm either data analyst, solution architect or information security manager. I'm able to perform well in these roles because of my experience at ZaneNet.

ZaneNet was like a second school for me, I forged my IT knowledge there with practical experiences. I had the opportunity to touch almost every aspect of IT including Cloud Computing, data analysis, Networking, Privacy and security, server management, software engineering, and web development. I was working and learning in a very convivial and friendly environment where people care for each other and the strong desire of leadership to see you succeed. ZaneNet is not just a company, it's a family to me. Today, with my Master of Science in Information Systems and Technology Management from the school of business at the George Washington University, I plan to focus in information security. I'm confident that with my strong background in technology and IT in addition to the management skills learned from the school of Business, I will make a good Chief Information Security Officer and entrepreneur in the field of cyber security. I will be always grateful to ZaneNet for helping me plant the seed for a successful career.

## ZaneNet INTERN HIGHLIGHT, continued

delivery of healthcare. I am currently studying abroad in Europe for one semester. Through this study abroad program I am enriching my knowledge in global health and development by participating in field work and research focused international studies through a program based in Geneva, Switzerland and a visit to Morocco. I will be back at the George Washington University for my last semester in the spring and then I will graduate with a Bachelor of Science in Public Health and a minor in sustainability.

### Danielle Chen

#### (Data Analyst intern, fall 2019)

Danielle joined the Zane Networks Family in August. She is originally from China and came to the U.S after graduating from high school. I received my BS in Mathematics and Statistics from University of Georgia and MS in Analytics at Georgetown University.



In my free time, I love drawing, exploring restaurants and museums around DC with friends. She has traveled to 6 countries, most of them are in Asia, and hope I have a chance to visit the UK this Thanksgiving break.

### Mara Kash

#### (Program Manager intern, fall 2019)

Mara is from Long Branch, New Jersey (same town as Bruce Springsteen). She is a senior at The George Washington University majoring in public health with a minor in business administration. I am also in the BS/ MPH Program with a concentration in community oriented primary care.



Mara began working with Zane Networks in September as a Junior Project Manager, Health IT Intern. Fun facts about her; she has a twin brother, she used to be a cheerleader, she loves to draw/paint, she loves to take spin classes at Flywheel Sports and she loves trying new restaurants around DC.



'Community' continued from the cover...

ZaneNet is supporting **National African American Male Wellness Walk/Run** in Anacostia, DC September 21, 2019. The purpose of the event is to raise awareness about preventive diseases and encourage people to get regular health screenings. Volunteers from ZaneNet will assist with inputting health data collected during the walk in our health screening portal.

## ZANENET FEATURED IN DC HEALTH LINK AD

ZaneNet is being featured in a DC Health Link media campaign for small businesses. As a company we are happy to participated in the campaign to encourage other small businesses to utilize DC Health Link's small business portal to make it easier for employees to sign up for health insurance benefits.

DCHealthLink.com (855) 532-5465 TTY 711





## HEALTH INSURANCE FOR SMALL BUSINESS

By offering employees multiple health plan choices, a small business:

- SAVES money
- PROVIDES better employee benefits
- PAYS only one monthly bill

*Just ask a broker for details!  
Enrollment Is Year Round*

# SAVE THE DATE AND SAVE A LIFE



## SATURDAY SEPTEMBER 21 2019

### ANACOSTIA PARK WASHINGTON, DC

START TIME: 7AM - WALK/RUN TIME: 9AM  
- HOSTED BY: EZ STREET -  
LIVE PERFORMANCE BY:

# BACKYARBAND




JOIN THE MOVEMENT!!

### FREE CONCERT IN THE PARK



CONNECT WITH US: @AAWALK\_DC • AAWALK.ORG

OUR SPONSORS:

## INTERN PRESENTATIONS — SUMMER 2019

Our summer interns, Muskaan, Carolyn and Danielle (pictured above) each presented what they worked on over the summer for the ZaneNet staff in our DC office. We were impressed by their excellent presentations and wish them the best in the next stage of their academic and professional careers.





## PAST EVENTS

### Summer Family Picnic

ZaneNet hosted our summer family-friendly event at 6 Flags. Thanks for coming out to enjoy the rides, lunch and good times. Hope you can join us for our upcoming fall happy hour.



## SAVE THE DATE:

### Happy Hour at Denizens—October 10, 2019

Please join us for our upcoming Happy Hour event at Denizens in Silver Spring, Maryland on October 10, 2019. Drinks are on us! ***More details to follow.***



## EXPANDING THE TEAM

Welcome to our new team members!

Cainaan Walker, *Help Desk Technician with FEi*

Elizabeth Mulugeta, *Provider Relations Coordinator with CRISP DC*

Tiffany Younger, *Systems Analyst with CRISP*

## UPCOMING BIRTHDAYS

Harriet Washington	September 1
Renee Moore	September 14
Sheena Patel	September 15
Angelina Hernandez	October 15
Viola Welang	November 11
Cainaan Walker	December 15



## Questions? Feedback?

Have any comments regarding the Newsletter?  
What would you like included in this publication?

Give your feedback to:

Angela Turner, [aturner@zanenetworks.com](mailto:aturner@zanenetworks.com).